

New Reservation Tutorial



Here's what you need to know about 'booking' a car in our new reservation system.

Log-in screen



Don't know your username or password?

If you have an **Individual** account, login using the **same** Username and Password you used on our previous system.

If you have a **Household** or **Business** Account, each person now has a Driver number as well, enter your Username like this, "1234:01", "1234:02", etc.

If you can't get logged in using your Member ID #, try using your **e-mail address** instead (in conjunction with your usual password). If you still can't get in:

- 1. Try using the Reset link to the left, or
- 2. Call our office at (303) 720-1185 or e-mail us at info@carshare.org. We're here to help!

Engage is our new software provider

eGo CarShare | (303) 720-1185 | info@carshare.org

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Making a New "Booking" (Reservation)

CarShare	Ima CarSharer (1011)	Begin by clicking "New Booking"
Mobile Site New Bookings Pick up at: Jul 19, 2016 4:30 pm ▼ H	New Booking My Bookings My Account Return by: Jul 19, 2016 4:30 pm search What's up at?	Find Cars Until you specify your "Favorite Locations" no vehicles will appear in the selection area You may add "Favorite Locations" in the next steps For now. click
engage. eGo CarShare (303) 720-1185 <u>info@carshare.org</u> Software © 2016 Modo. All rights reserved		"Search All Cars"

Searching for a Vehicle



Selecting your vehicle

CarShare		Ima	CarSharer (1011) Logout
Mobile Site	New Booking	My Bookings	My Account Find Cars
New Bookings			
Pick up at: Jul 23, 2016 4:30 pm ▼ Return by: Jul 2 ☆ My Favorite Locations ● Search All Cars ○ What's up at?	3, 2016 5:00 pm	▼ search	

6 vehicles matched your search criteria, and all of them are available during the specified period.



Select the Vehicle you want from the list and click "book it" to confirm.

Note: This is now the final step of the reservation process.

Reviewing your Booking

Ima CarSharer (1011) Logout	
Mobile Site New Booking My Bookings My Account Find Cars	Success messages are
Booking confirmation - Spruce & 13th (County Courthouse) on 23 Jul 2016 4:30pm-5:00pm	listed in the green box
We cannot send a separate acknowledgement because the database has no e-mail address for you. If you have an e-mail address, you can submit it through the <u>My Account</u> screen.	Error messages are
My Bookings	listed in the orange box
Booking #68	
Pick up at: Sat Jul-23-16 4:30pm Status: CONFIRMED Return by: Sat Jul-23-16 5:00pm Price Plan: Free Wheelin' Duration: 0.5 hours Distance: n/a Car: #5510 - 2012 Red Toyota Prius C (plate: 375DQQ) Time: \$2.25 Vehicle Notes: Location: Spruce & 13th & Spruce, enter and exit on 14th St, since we do not have an access card for the gate on 13th St. Solution: \$2.34 Vehicle Features: A/C, Automatic, AUX Input, CD Player, Cruise Control, Dog Free, Folding Rear Seats, Hybrid Your first 50 miles cost \$0.33 each. Subsequent miles cost \$0.20 each.	
Modify Booking Driver Permissions History Repeat Booking Calendar	If you need to make
Pick up time can be extended from 06:00pm on Jul 19, 2016. Return time can be extended indefinitely.	adjustments, use the drop-
Pick up at Jul 23, 2016 4:30 pm • Return by: Jul 23, 2016 5:00 pm • Location: Car #5510 - Spruce & 13th (County Courthouse) - Red Prius C • filter for nearest available cars	down options below.
Your Notes: Save Changes Cancel Booking	If you make any adjustments, be sure to click "Save Changes" to confirm.

We are here to help!



Our small but dedicated staff is here for you during this transition. We hope you enjoy our new system! ③

Email info@carshare.org or call 303-720-1185 x 3